

## **REGISTERING FOR GP ONLINE SERVICES**

**To begin or order your repeat prescriptions online, make and cancel appointments or to access your online record please follow the simple registration steps>>>**

The Registration Letter from your practice will include the links below – it is your choice – both can be used if you wish:

### **PATIENT ACCESS**

Google Patient Access or use the following link:

<https://patient.emisaccess.co.uk/account/login>

Mobile phone App – Search Patient Access and Download App from App Store

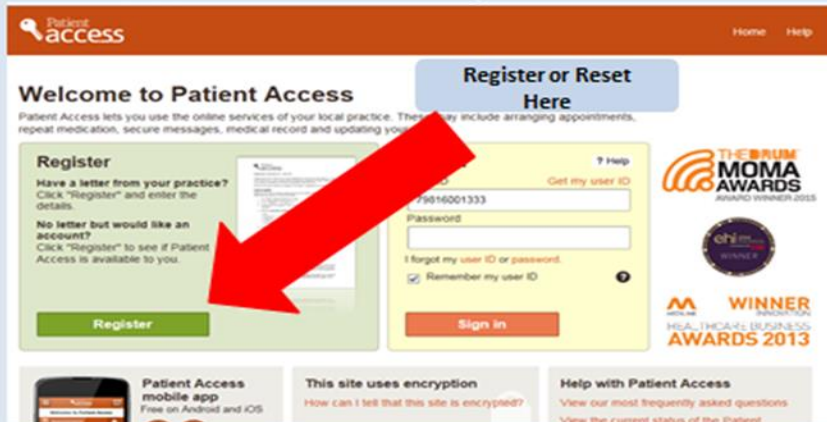
### **I-PATIENT**

<https://www.i-patient.net/login>

## PATIENT ACCESS

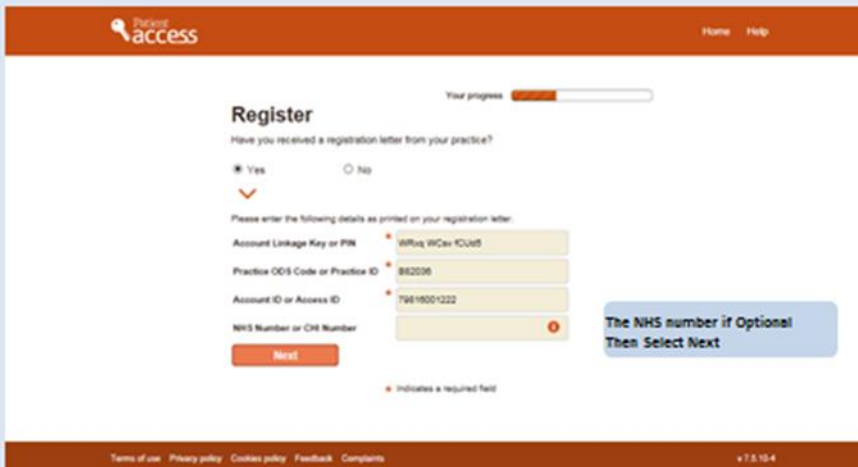
### Step 2a Patient Access

Once you have received your letter complete the registration (this step should also be used for password/linkage key resets) – at the moment Patient Access or I Patient is available for you – this is Patient Access



The screenshot shows the Patient Access registration page. At the top, there is a navigation bar with 'Patient access' and 'Home Help'. Below this is a 'Welcome to Patient Access' section with a 'Register or Reset Here' button. The main content area is divided into two columns. The left column is titled 'Register' and contains two options: 'Have a letter from your practice?' and 'No letter but would like an account?'. The right column is titled 'Get my user ID' and contains a 'Sign In' button. A large red arrow points from the 'Register' section towards the 'Sign In' button. At the bottom, there are links for 'Patient Access mobile app', 'This site uses encryption', and 'Help with Patient Access'.

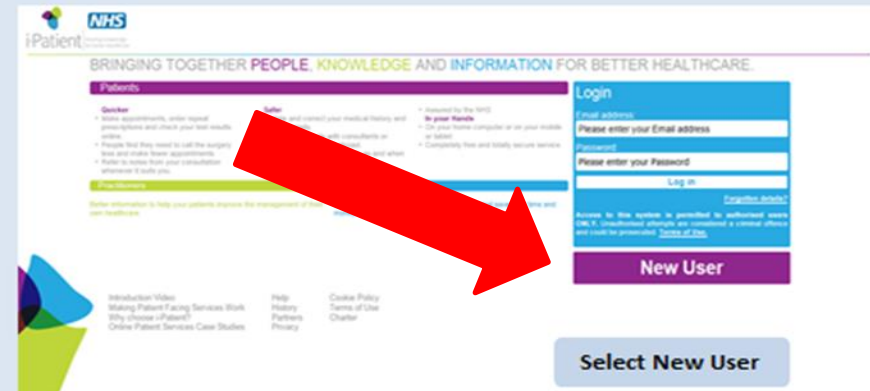
### Step 3a – Patient Access



The screenshot shows the Patient Access registration progress page. At the top, there is a navigation bar with 'Patient access' and 'Home Help'. Below this is a 'Register' section with a progress bar. The main content area contains a form with several fields: 'Account Linkage Key or PIN', 'Practice OD/S Code or Practice ID', 'Account ID or Access ID', and 'NHS Number or CHI Number'. A large red arrow points from the 'Next' button to the 'NHS Number or CHI Number' field. A blue box on the right says 'The NHS number if Optional Then Select Next'. At the bottom, there are links for 'Terms of use', 'Privacy policy', 'Cookies policy', 'Feedback', and 'Complaints'.

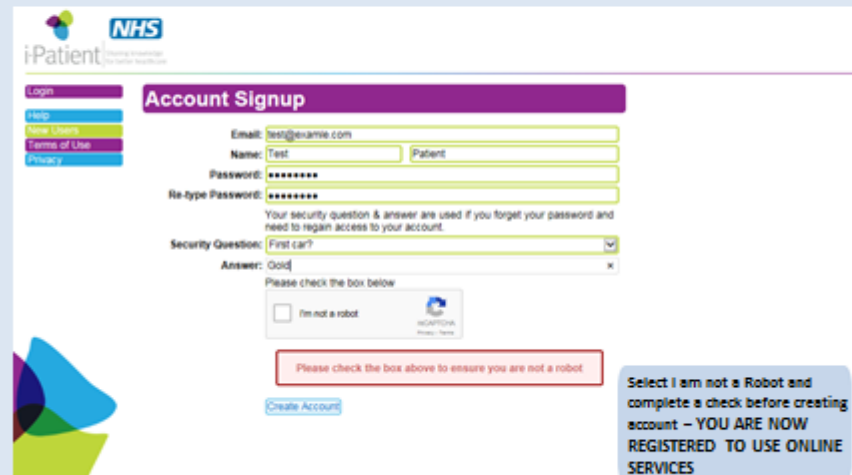
## I-PATIENT

### Step 2b – I-Patient



The screenshot shows the I-Patient login page. At the top, there is a navigation bar with 'NHS' and 'iPatient'. Below this is a 'BRINGING TOGETHER PEOPLE, KNOWLEDGE AND INFORMATION FOR BETTER HEALTHCARE.' section. The main content area is divided into two columns. The left column is titled 'Patients' and contains a 'Login' button. The right column is titled 'Login' and contains a 'New User' button. A large red arrow points from the 'New User' button towards the 'Select New User' button. At the bottom, there is a 'Select New User' button.

### Step 3b I-Patient – Account Signup



The screenshot shows the I-Patient account signup page. At the top, there is a navigation bar with 'NHS' and 'iPatient'. Below this is an 'Account Signup' section. The main content area contains a form with several fields: 'Email', 'Name', 'Password', 'Re-type Password', 'Security Question', and 'Answer'. A large red arrow points from the 'Create Account' button to the 'I'm not a robot' checkbox. A blue box on the right says 'Select I am not a Robot and complete a check before creating account – YOU ARE NOW REGISTERED TO USE ONLINE SERVICES'.

Patient Access Registration Complete

Insert the Practice ODS Code from your Registration Letter

NHS i-Patient Sharing knowledge for better healthcare

Help Settings Privacy Terms Logout

Connect to your GP

In order to get the most out of i-Patient, you need to link to your GP practice. If you have a registration letter from your GP, please enter the Practice or ODS code to link to your practice.

Practice (ODS Code):



Input Account ID and Account Linkage Key from your Registration Letter – Select “Link Account”

NHS i-Patient Sharing knowledge for better healthcare

Help Home Settings Privacy Terms Logout

My Account  
My Gadgets  
My GP  
Advanced  
History

**My GP**

A few further details are needed by your practice to allow the secure connection of your GP record. i-Patient does not record or store any of these details apart from your Surname and the identification of your practice (A83036). For more details please see our Privacy policy. **JUST** enter the same details as on your linkage document, or we will be unable to connect.

Practice: **A83036**  
Chastleton Medical Group

Surname: **Renwick**

Account ID:

Account Linkage Key: Your account linkage key should be like "abCd EfGH iJKLm" and is case sensitive.

Date of Birth: Day  | Month  | Year

I-Patient Registration Complete

